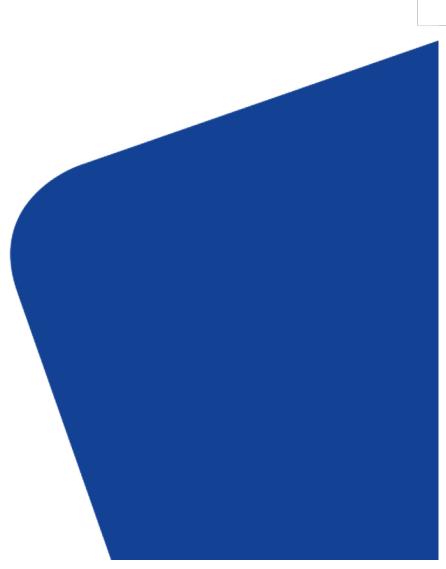
DQS India Deutsch Quality Systems (India) Private Limited



# DQS Your partner for Certification and audits because standards matter QUOTATION FOR DemoTest1

DQS India Deutsch Quality Systems (India) Private Limited

### DQS Group: Global Presence - Local Experience



### **About DQS**

DQS is one of the leading Management System Certification, Assessment & Training organization globally. DQS India is the Indian subsidiary of DQS Holding GmbH.

Major shareholders of DQS Holding include Underwriters Laboratories (UL) Inc., one of the world's largest product safety certification body, German Institute for Standardization (DIN), a standard making body, and German Association for Quality (DGQ).

DQS is one of the founding members of IQNet, the largest international network of certification bodies that have issued approximately one-third of all management systems certificates in the world.



Quotation Ref No.: 3353716 / DQS BR Ref. No.: 50251133

Deutsch Quality Systems (India) Private Limited

5th Floor Anjaneya Techno Park, 147, HAL Airport Road, Kodihalli,

Bengaluru - 560 017, Karnataka, India

Rev 12-May-2022



Deutsch Quality Systems (India) Private Limited

### **Our Services**

Today, the service portfolio of DQS India comprises of Certifications, Assessments & Training to more than 200+ standards, and unique company specific requirements.











### Industries We Serve



Aerospace



Dharma



Automotive



Medica



IT And ITES



Chemicals And Fertilizers



Oil And Gas



Education



Railways



Food



Electrical And Electronics



Consumer Products



Government And Public Organisation



Retail



Services



Telecomunication



Real Estate



Power And Energy



Hospitality

IQNET



Transport And Logistics

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# Welcome to Quality 4.0! - Transition to New Normal with DQS-NXT

- Digital Shift is need of the hour and DQS India makes this digital transition to the new normal easy and reliable with our SaaS based solutions- **DQS-NXT**. It is a suite of enterprise grade Software-as-a-Service (SaaS) solutions that provides the control, process automation and reporting visibility to achieve quality management system objective.
- 1) **DQS-NXT- Audit Organizer 4.0** Enterprise grade Audit Management System. (Subscribe if your organization: Finds Internal Audits are challenging as they are managed in Spreadsheets and Emails, struggling to manage multiple audit standards, Qualifying and managing internal auditors is a taxing process)
- 2) **DQS-NXT- Doc Organizer 4.0** Enterprise grade Document Control and Management system. (Subscribe if your organization: Finds difficulty in finding Right document at Right time by Right person, not able to track document revisions and iterations, cannot define access/ workflow for documents, is struggling for data back up and data protection)

3) **DQS-NXT- Supplier Assessment Management Tool 4.0** - Effective and Efficient solution for 2nd and 3rd Party Audits. (Subscribe if your organization: Manages Supplier Audits in outdated Excel files, has lack of Audit Expertise, data driven Analysis for decision making)

For further information on product details and pricing, please visit,

- 1. https://dqs-nxt.com/dqs-nxt-audit-organiser.html
- 2. https://dqs-nxt.com/dqs-nxt-audit-organiser.html
- 3. https://dqs-nxt.com/dqs-nxt-supplier-audit-management.html

### 58,000+ customer sites in 130 countries carry a DQS certified mark

### **Clients We Have Partnered With**

















































IQNET

solaimer: The company logits that have been displayed here are traderimarked and owned by their repedive corporate organizations

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# Quotation for the Certification of your Management System according to [ISO 9001]

Dear Mr. /Ms. /Mrs shikhar,

Date of Issue: [21-10-2023]

Thank you for your interest in our services. We are delighted that you are considering selecting DQS India as your preferred partner for certification purposes. We are pleased to herewith propose our quotation for your kind consideration in the name and on behalf of the respective accredited/authorized DQS office.

Based on the data you submitted, we have prepared an individual audit program set out on the following pages. Enclosed you will also find our "General Business Conditions", our current "DQS Audit and Certification Regulations" and the contents of which would define the contractual agreements between you

and DQS. We have prepared the estimated fees for audits and maintenance of the certification. All related charges i.e. registration fees, application fees, maintenance fees and auditing fees have been taken into consideration. We have also included the fees for the second- and third-year surveillance audits for your evaluation.

To accept this quotation, please sign and return to below contact.

If you have any questions, please do not hesitate to contact us anytime. We are happy to answer all your questions.

(Signature)

Name: shikhar kumar

Designation: sales and marketing

DQS India

To be signed\_\_\_\_\_

### Annex

I. Additional Conditions

II. DQS Assessment and Certification Regulations

III. DQS General Business Conditions

IV. Certification Process

# Quotation Nikhil

Quotation Ref No.: 3353716 / DQS BR Ref. No.: 50251133

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Name	shikhar kumar	Quotation Reference No.	[3353716]
Tel.	74747474	DQS BR Reference No.	[50251133]
Email	shikl@gmail.com	Quotation valid until	90 days from the Date of Issue

Submitted Basic Data Sheet			
Company Name	DemoTestl		
	janakpuri		
Address	c-1 124		
	101, 6, 594, 998022		

	Submitted Basic Data Sheet	
No. of Additional sites involved		
Intended Certification Scope	Certification Scope	
Standard(s)	95490H00HBHH	
Respective authorized /accredited DQS office(s) & Accreditation(s)	□ DQS Holding GmbH (IATF 16949)□ DQS GmbH (DAkkS)□ DQS Inc. (ANAB)□ DQS CFS GmbH (e.g. DAkkS)□ (NABCB)□ ISO/IEC 27001□ Other(s):	DQS India
Effective Headcount	102	
Basic Data Sheet	Basic Data Sheet (CF146,RP1/S, RP1 MED, RP1 AS, 413_12e_MDSAP, 420_4e_CE) and its related of Dated/as of: DD-MM-YYY  This quote is based on the submitted Basic Data provided by the organization. The basic Data provided at the beginning of each audit. In case of relevant changes in the stated data	ısic data

To be signed\_\_\_\_\_

Quotation Ref No.: 3353716 / DQS BR Ref. No.: 50251133

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# Offered Audit Program with List of Sites and Pricing

SI.No.	Location & Address	Employee Count	Scope	EAC
499.	TELECOM	102		
499.	TELECOM	102		
499.	TELECOM	102		

Description	Ye	ar 1	Year 2	Year 3
	RA – SI	RA - S2	CAI	CA2
Location1: Days	24.00			
Location2: Days				
Location3: Days				
Location4: Days				
Assessment Fee	18000			
Accreditation/Logo Fee	1000			

**.** 

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Note: Travelling and Accommodation expenses will be billed on actuals. Please refer 'Annex I - Additional Conditions' for further details.

- The number of audit days are calculated based on IAF MD 5:2019 and/or (List document). Audit day adjustment factors are based on information provided in the application and any previous DQS knowledge of your organization. Further adjustment will be applied if other factors are determined or if there are significant scope or employee count changes.
- The specific increase factors applied to the audit days were: (XXXX or None)
- The specific reduction factors applied to the audit days were: (XXXX or None)

Travel and subsistence expenses (including applicable fees for travel, accommodation, food etc. or fees for required Follow-up Audits in case of raised nonconformities) will be charged at cost according to Annex I of this quotation.

Services are invoiced according to our valid price list and are subject to periodic review and changes without prior notice. The fees detailed within this proposal do not include GST, taxes, duties or other charges for which the recipient of these services may be liable, as per Government of India Regulations. Goods and Services Tax (GST) which is currently at 18% or as applicable at the time final invoicing. GST is applicable on the travel and living also, which shall be to customer's account.

This quotation is valid for 90 days from date of its issue. DQS India reserves the right to accept or reject an "3353716" submitted outside of the quotation validity period.

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To be signed\_\_\_\_\_

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**Acceptance of Quotation** 

# **Quotation Reference No.:**[Insert Ref. no.]

Date of Issue: [Insert date]

By signing, our organization confirms and accepts this quotation including the General Business Conditions (see Annex III) and the DQS Assessment and Certification Regulations (CF10 – see Annex II; mandatory content) in its current version as published on DQS India Webpage.

Furthermore, we accept and understand that this acceptance also constitutes a legally binding certification contract between our organization and the respective authorized/accredited DQS office (see page 3). We confirm that the signing representative is internally authorized to accept the quotation

We understand that this quotation is based on the information provided by us to DQS and that our basic data will be verified before each audit. Relevant changes of our data and of the underlying accreditation rules and regulations may result in a change of the audit program and/or audit duration, which will have an impact on the fee agreed upon.

Company Name	DemoTestl
Name and Function of authorized Representative:	Name and Function of authorized DQS India Representative:
Signature:	Signature:
Date (and stamp, if required according to local law):	2023-10-21

Billing A	Address	& con	itact (	if diffe	erent	from
Basic D	ata,see	page	6):			

Tentative S1 Date:

	Tentative S2 Date:
	GST Number:
Purchase Order No.:	Finance Department Contacts:

Quotation Ref No.: 3353716 / DQS BR Ref. No.: 50251133

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### Annex I - Additional Conditions

1.Travelling and Accommodation expenses – While DQS India appreciates the customer to make all the travel and living related bookings directly, in exceptional

cases DQS India can agree to make the bookings as per below mentioned details.

Travelling and accommodation expenses will be charged at cost after selection of the most expedient route to the customer concerned. Travelling expenses will be normally charged starting at the auditor's place of residence. Costs for the various means of transport and living will be charged as follows:

In INR

By Own car (toll charges at actual) \*

By Taxi (with prior customer consent)

By plane (Economy Class)

By Train

-, |-----,

\* Subject to policy revision from time to time

Rs.11/km

Actuals

At Actuals

At Actuals

At Actuals

At Actuals

### 2.Audits due to special circumstances (e.g. Follow-up, special or unannounced audits)

Accommodation Expenses Others (e.g.: Food, Public Transport, fee for parking, visa etc.)

On- or off-site time

On contextual Basis

### 3.Travel time

Travel times (International) are agreed upon based on mutual agreement

Based on agreement

### 4.Overtime

Hours worked in excess of the regular person-day (8 hours) are not charged for

No charge

### 5.Award of certificate in person

by a DQS representative may be agreed

By agreement

### **6.DQS Certificates**

Changes in a certificate and issuance of excerpts (Per Certificate)

INR 5000

Certificate with imprint of your company logo (Per Certificate, for 3 Years)

INR 10000

### 7. Invoice for the service offered

DQS will issue invoice as stipulated in Section 31 of the CGST Act, 2017. This invoice is authenticated with Digital Signature Certificate (DSC) by DQS India authorized signatory and is valid for availing input tax credit and releasing payment to us. Customer's requiring hard copies &/or physical copies of the final invoice raised by DQS India will be billed an additional cost + GST @ 18%, per invoice against specific request being sent to requestprint@dqs-india.in

8. In case of any default in payment beyond 20 days or mutually agreed upon credit period, after the resolution of all disputes relating to invoice, then the balance amount, if any, and amounts for the succeeding continuous assessment shall be payable in advance. Any corrections in the invoice shall be brought to the notice of DQS India within 5 working days, else the invoice will be deemed accepted.

INR 1000

9.The project must be completed within accreditation timelines. Payments as agreed in the contract / milestones and issuance of TDS certificates are not done on time, execution of upcoming assessment will be stopped until payment terms are fulfilled, and pending TDS certificates are issued to DQS. Further, DQS will reconcile amount deducted as TDS and validate it with Form 26AS on the Income Tax portal. In case of short amount in 26AS, then customer is liable to release payment within 7 days of

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### **DQS India**

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Rahul, failing which an interest at the rate of 1.5% per month is payable by Customer to DQS from the date of invoice and the said default amount shall be treated as accounts receivable dues

10.DQS India endeavors to limit expenses towards Auditor travel and living by assigning local / nearby auditors, wherever possible. However, the auditors sometimes may have to travel from other parts of country to meet assessment schedule/ accreditation body requirements. In addition, DQS will issue Invoice one invoice for fees and travel and living together. Customer shall ensure wherever purchase orders are released to DQS with reference services referred under this proposal, must accordingly have term on travel and living at actual

11. Any changes in scope or in fees must be documented in an amendment signed by both parties and neither party shall be obligated to implement any such change until such amendment is signed by both parties.

12. If DQS, at the request of or with notice to customer, performs work that is not covered by this Statement of Work or that exceeds the scope of Services described in this Statement of Work, such work shall be deemed Services provided pursuant to this Statement of Work, for which customer shall compensate DQS at the same rates as those described under Days Delivered and Professional Fee above or, in the case of a fixed-fee engagement, at the rates used in calculating such fixed fee.

13. The costs shown for each Annual and or Bi-Annual Assessment are valid for this calendar year only. They may be revised from time to time to reflect current rates. You will receive prior written notice before changes in pricing occur.

14. The signed contract referred below shall be treated as evergreen contract, unless intimated prior to the assessment of any price change(s), the prices applicable will be the same as shown in the above table related to Days Delivered and Professional Fee, in case there are additional man-days to be performed, the corresponding day rate can be ascertained in the table which will be eventually billed for additional man-days. The three-year (one cycle) fee shall be calculated by determining the fee for the RA/TRA fee along with annual / bi-annual continuous assessment fees.

15. Similarly, if there is reduction in the man-days for the current year compared to the proposal signed, the corresponding day rate can be ascertained in the table which will be eventually reduced for those man-days.

16. Once the quotation is accepted by you, both the parties will be executing the legal contract 'Agreement for Management System Assessment Services - L244' (Click here for contract template)

17. For all AS 91XX customers seeking certification shall sign legal contract of DQS Inc., L44. (Click here for contract template)

18. For all services offered for Sedex, BRC, IFS, GMP, FSSC, Global G.A.P under the accreditation of DQS CFS GmbH, the Specific Conditions for the Assessment of Management Systems and Product Certification apply which is attached along with our proposal requested for these services.

# Annex II - DQS Assessment and Certification Regulations

Please see the actual DQS Audit and Certification Regulations (CF10) and their special supplements in your respective language on the DQS Global Website: https://www.dqsqlobal.com/intl/about/accreditation-and-notification/dqs-group-auditing-and-certification-rules. These regulations become integral part

of the contract with the local DQS office and (if applicable) the respective accredited/authorized DQS office.

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# **Annex III - General Business Conditions of DQS India**

### 1. Genera

DQS performs certification, audit and assessment services on behalf of their client. Notwithstanding individual agreements to the contrary, the client accepts the General Business Conditions and prices of DQS, as well as the "DQS Auditing and Certification Regulations" in their current issue at the time of order placing. A client's contrary or deviating business conditions shall only be binding in case of express written acceptance by DQS.

### 2. Service delivery

DQS certifies audits and assesses the management system of the client, or parts thereof, with the goal of evaluating its conformity with specified or agreed requirements, including the effectiveness of the system or parts thereof. The client receives a written expertise and/or a DQS certificate, respectively a declaration of conformity or other attestation. As a matter of principle, assessments are performed at the clients' place of operations. DQS is independent, neutral, and objective in their audits. Performance of services is subject to the provisions laid down in the cur- rent issue of the "DQS Auditing and Certification Regulations", www.dqs.de, which are binding for both parties. Scope and extent of services delivered by DQS are specified in writing at the time of order placing; partial delivery is permitted. Parties agree on the exact dates of the proceeding separately. Where during proper performance of the order, changes and/or expansions to the original extent of the order are identified, these additions shall be agreed upon in writing by both parties in advance. Insofar as changes or expansions make it unreasonable for the client to adhere to agreed provisions, they have the right to withdraw from the contract. In doing so, however, the client is required to pay the fee agreed or, where there is no such agreement, a suitable fee.

### 3. Duties of the client

The client shall make available to DQS all information and documents necessary for the contracted services to be delivered; completely, diligently, and in a timely manner. The client shall point out all procedures and circumstances that may be significant to the delivery of contracted services, without prompting. Unless the above–mentioned items have been complied with, the delivery of services will take place at the sole risk of the client, provided there is no contributory negligence on the part of DQS.

### 4. Confidentiality, copyright, data security

DQS observes business confidentiality, taking precautions to ensure that written expertise or any other facts or documents made available in the context of service delivery regarding the client and the subject matter are not forwarded, exploited, or publicized without authorization. DQS may copy written documents, which have been made available to it for review or during service provision, for its own records. Insofar as written expertise, evaluation results, etc. have been created in the context of the order, which are subject to copyright protection, DQS grants the client a non-exclusive, non-transferrable right of use, as far as necessary in accord with the contractually prescribed purpose. No further rights are granted; in particular, the client is not authorized to modify written expertise, evaluation results, and the like.DQS also processes and uses personal data for their own purposes within DQS Group only. To this end, DQS also employs automatic data processing systems. In order to comply with the data security requirements of Article 32 of the General Data Protection Regulation (GDPR), DQS has implemented measures of a technical and organizational nature designed to ensure the security of stored data and data processing. Employees involved in processing have committed themselves to the strict adherence to all applicable provision of the GDPR and all relevant data security regulations.

### 5. Warranty

The warranty of DQS covers only the services expressly stated in the order. In the case of certification services, DQS is obliged to issue the certificate, provided the respective preconditions have been fulfilled. Insofar as DQS provides general services, the parties agree that DQS owes only services, not any specified success. Any decisions based upon the services delivered are incumbent upon the client alone, within their own sphere of risk and decision-making.

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Deutsch Quality Systems (India) Private Limited

### 6. Liability

Irrespective of legal basis, DQS, its vicarious agents and auxiliary persons, may be held liable for damages only in case of intent or gross negligence, or in case of negligent breach of an essential contractual duty ("material duty"). In case of a breach of essential contractual duties, the liability of DQS is always limited to the extent of the foreseeable dam- age typical for the contract at the time of its closing. Liability for collateral damages, to include collateral damage typical for the contract, is exempt. Other- wise, the liability of DQS is limited to twice the value of the order value, with a maximum of EUR 100,000 per business transaction and EUR 250,000 per calendar year.

### 7. Terms of payment

For the calculation of services, the respective and currently valid prices of DQS apply, unless a fixed fee or other basis for calculation has been expressly agreed upon. Invoices will be issued following each stage of performance and are due for payment in full within twenty days from the date of the invoice, without deduction. In case of delayed payment, DQS is entitled to charge interest at 12% per annum. DQS reviews its prices on a regular basis. If rising overhead or procurement costs require an adaption of current prices, the increase will be notified 4 months before it takes effect. Price increases or other fees by third parties like IATF, OASIS, reporting– and certification fees and other charges are excluded from notice 4 months in advance. Existing prices will still apply to services that have already been confirmed in writing.

### 8. Deadlines and due dates

DQS and the client schedule appointments for audit as far in advance as possible. Appointments are confirmed in writing. In case a confirmed appointment cannot be maintained by reason of the client, DQS may charge the client for expenditures actually incurred in preparing for this appointment. If the client cancels less than eight weeks before the date of service provision, DQS shall bill the client 80% of the contract's value, including travel costs incurred and cancellation fees. If the client cancels fewer than seven working days before the date of service provision, DQS shall bill the client 100% of the contract's value, including travel costs incurred and cancellation fees.

### 9. Duration and termination

The contract is concluded for an unlimited period of time on the date of order placing. The client may issue a written notice of termination a minimum of six weeks to the end of the quarter, without giving reasons. In the case of termination by the client, DQS reserves the right to charge for services already provided. If the client terminates less than eight weeks before the date of service provision, DQS shall bill the client 80% of the contract's value, including travel costs incurred and cancellation fees. If the client terminates fewer than seven working days before the date of service provision, DQS shall bill the client 100% of the contract's value, including travel costs incurred and cancellation fees. DQS may only terminate upon good cause shown.

### 10. Final provisions

The court of jurisdiction is Bengaluru and Indian law applies in all respects. Should any individual provision be or become void, the validity of the remaining provisions hereof shall not be affected. In such cases, the void provision shall be replaced by relative provisions coming as close as possible to the business purpose of the contract and safeguarding the interests of each party as much as feasible. In addition to the provisions stipulated above, individual certification services are subject to specific requirements in their currently valid version, as well as their supplementary interpretations. With this issue, all our previous general business conditions cease to be valid.

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To be signed\_\_\_\_\_

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## **Annex IV - The Certification Process**

The Certification Process generally includes the following steps:



- **2.1** The process starts with the client's needs and expectations. DQS wants to learn about the client's organization, its management system, size and types of operation. Together both parties will define objectives for the assessment and/or certification, including applicable standards and specifications.
- 2.2 DQS will provide a detailed offer for assessment and certification services, tailored to individual client needs, based on the information provided initially. A written contract will specify all relevant deliverables as well as applicable assessment and certification criteria.
- **2.3** A pre-audit can serve as initial performance or gap analysis, identifying strengths and areas for improvement. For larger assessment and certification projects, a project-planning meeting provides a valuable opportunity for the client to meet the lead assessor and develop a customized assessment plan for all functions and locations involved. Both services are optional.
- **2.4** Stage I audit: The assessment procedure itself begins with review and evaluation of system documentation, goals, results of management review and internal audits. During this process, it will be determined whether the client's management system is sufficiently developed and ready for certification. The assessor will explain findings and coordinate any required activities to prepare for the on-site system assessment.
- **2.5** Stage 2 audit: The assigned auditor team will audit the client's management system at the place of production or service delivery. Applying defined management system standards and specifications, the assessment team will evaluate the effectiveness of all functional areas as well as all management system processes, based upon observations, inspections, interviews, review of pertinent records, and other assessment techniques. The audit result, including all findings will be presented to the client during the closing meeting. Required action plans will be agreed upon as necessary.
- **2.6** System Evaluation: The independent certification function of DQS will evaluate the audit process and its results, and decide independently about issuance of the certificate. The client receives an audit report, documenting the audit results. When all applicable requirements are fulfilled, the client also receives the certificate.
- 2.7 Surveillance audits: Either semi-annually or at least once per year, there will be an on-site audit of the critical components of the management system. Improvement potential will be identified, with a focus on continual improvement and sustained effectiveness.
- 2.8 Re-Audit: A management system certificate is valid for a limited period of time, frequently for a maximum of three years. At the end of this cycle, a re-audit will be carried out to ensure the ongoing fulfillment of all applicable requirements. Subject to this fulfillment, a new certificate will be issued.

For sector specific standards, the described certification process may differ.

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